

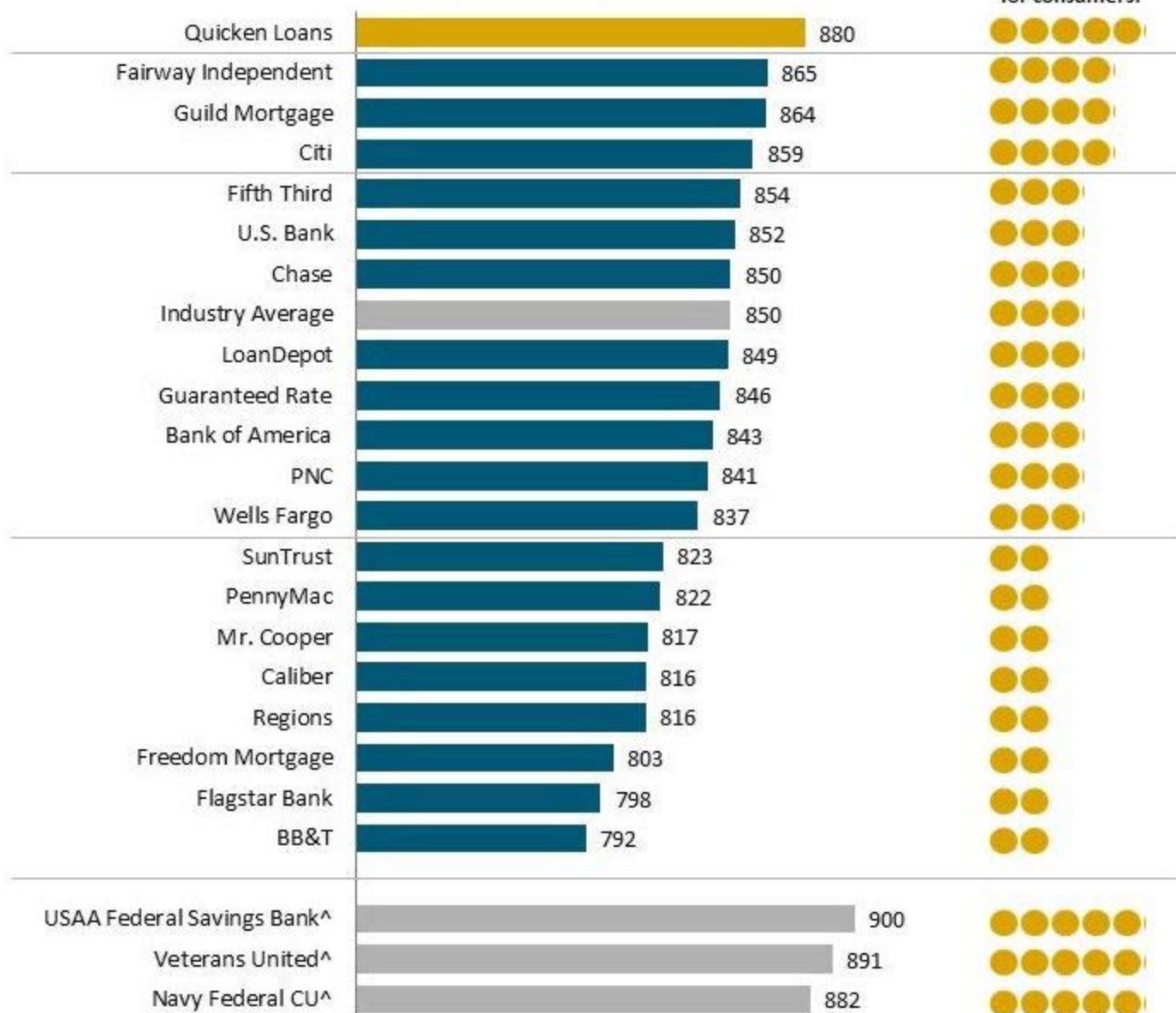
J.D. Power

2019 U.S. Primary Mortgage Origination Satisfaction StudySM

Customer Satisfaction Index Ranking

(Based on a 1,000-point scale)

JDPower.com
Power Circle RatingsTM
for consumers:



[^]Navy Federal CU, USAA, and Veterans United are profiled but not rank-eligible because they do not meet the study award criteria.

Included in the study, but not ranked due to small sample size, are Finance of America, American Pacific, Huntington, New American Funding, PrimeLending, Homebridge Financial, Cornerstone, Movement Mortgage, and Citizens Mortgage.

Source: J.D. Power 2019 U.S. Primary Mortgage Origination Satisfaction StudySM

Power Circle Ratings Legend

- Among the best
- Better than most
- About average
- The rest

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